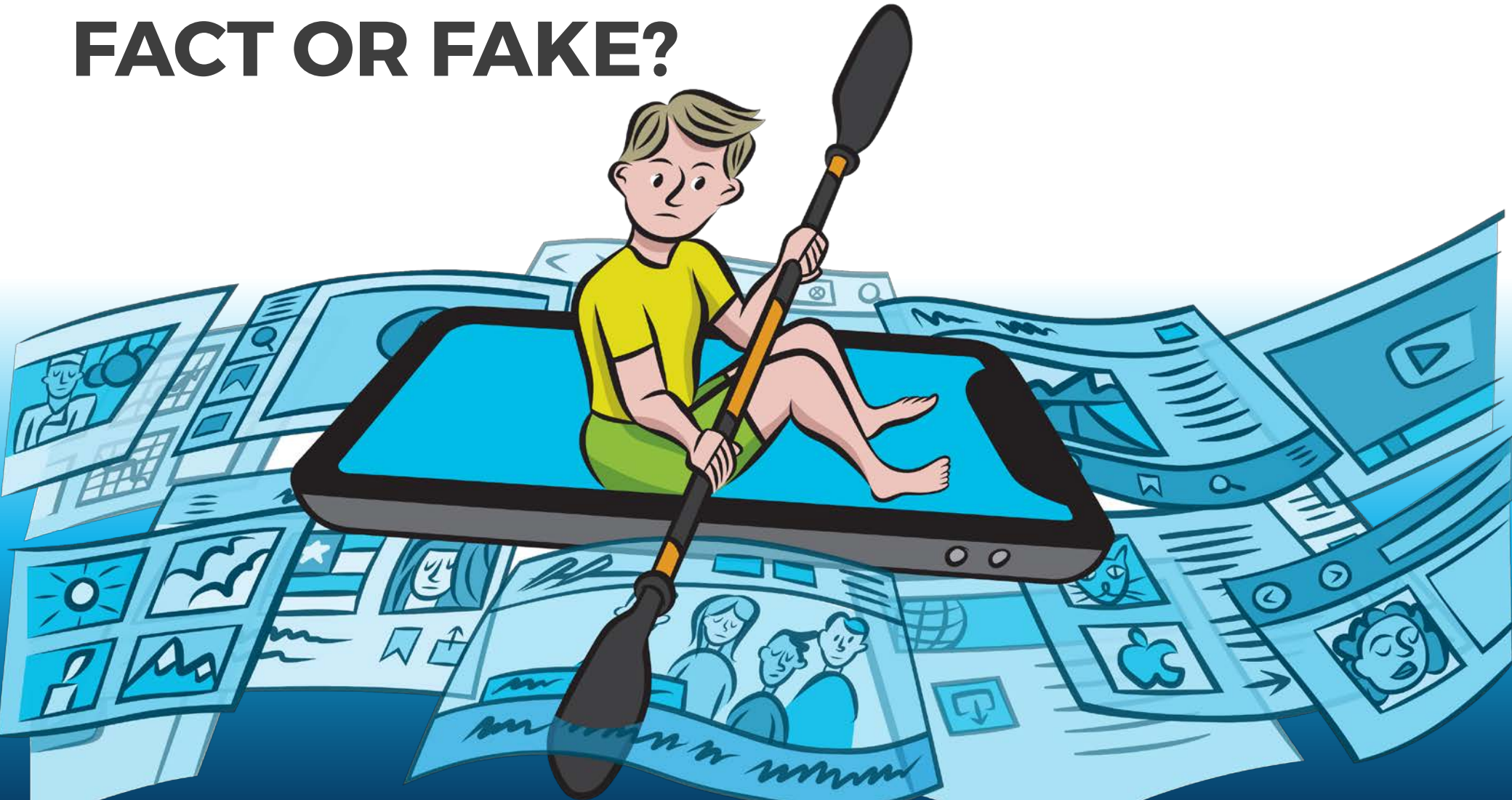


#SaferInternetDay U-Report Poll

# YOUR ONLINE WORLD: FACT OR FAKE?



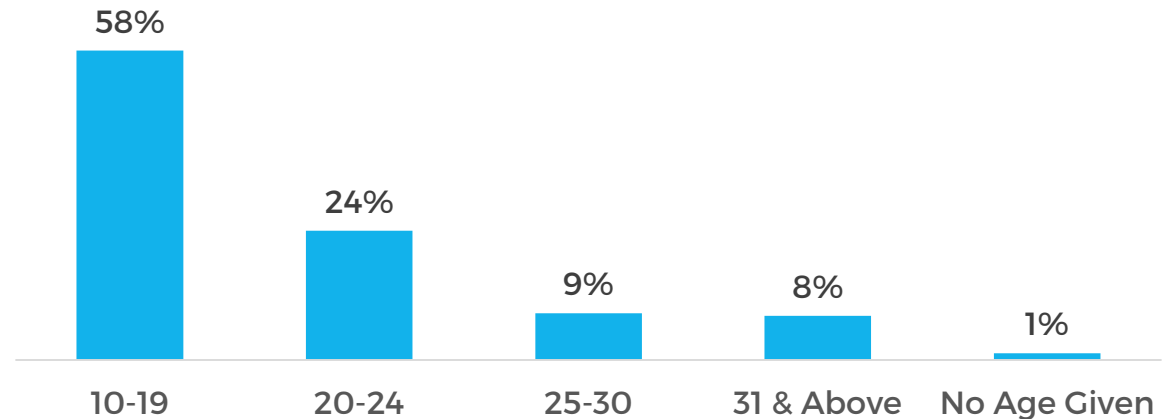
# YOUR ONLINE WORLD: FACT OR FAKE?

U-Report poll conducted from 30 January – 3 February  
in conjunction with Safer Internet Day 2020.  
Coordinated by Communications with U-report support.

## RESPONSES: 801



Female	70% (558)
Male	28% (225)
Other	1% (6)
No Sex Given:	1% (12)



# YOUR ONLINE WORLD: FACT OR FAKE?

## KEY FINDINGS FROM THE POLL

### 1. Is the digital world fake?

- 2 in 3 (67%) respondents say their digital world is fake or maybe fake. Meanwhile, 1 in 4 (24%) respondents say their digital world is not fake.
- 1 in 3 (34%) respondents in the 25-30 age group say their digital world is fake compared to 1 in 5 (21%) respondents below 19 years old.
- Slightly higher number of female respondents (70%) say their digital world is fake or maybe fake compared to male respondents (65%).

### 2. What kinda fake ONLINE are you most concerned about?

- Respondents are most concerned about fake news (84%), fake info (83%) and fake profiles (66%).
- Respondents 31 years old and above are more concerned (70%) about fake pages online compared to younger respondents (60-61%).

### 3. Are young people at risk in a fake digital world?

- 85% of respondents say young people are at risk of a digital world; while 11% say young people may be at risk.

# YOUR ONLINE WORLD: FACT OR FAKE?

## KEY FINDINGS FROM THE POLL

### 4. What's the biggest risk of anything fake in the digital world?

- A majority of respondents (87%) say that **scamming** pose the biggest risk in the digital world, followed by **hate speech** (79%) and **defamation** (78%).
- Children and young people below 19 years old cite **scamming** (87%); **defamation** (81%) as well as **bullying** (79%) and **sexual harassment** (79%) as key risks of a fake online world.
- Young people 20-24 years old cite **scamming** (86%); **hate speech** (79%) as well as **defamation** (73%) and **sexual harassment** (73%) as key risks of a fake online world.
- **Sexual harassment** as a risk of a fake online world is more of a concern for children below 19 years old compared to other age groups.

### 5. How do you feel when you encounter fake news, info OR profiles online?

- Almost half (45%) of respondents say they get angry when they encounter something fake online.
- 1 in 5 respondents (18%) however feel anxious or depressed when they encounter something fake online.
- Slightly more girls (15%) than boys (11%) are anxious when they encounter something fake. However slightly more boys (6%) feel depressed than girls (3%).
- Respondents below 19 years old (16%) are more scared when they encounter something fake online than respondents aged 31 and above (7%)

# YOUR ONLINE WORLD: FACT OR FAKE?

## KEY FINDINGS FROM THE POLL

### 6. How well can you tell if something is fake?

- 67% of respondents say they are only somewhat OK to tell if something online is fake.
- Male respondents are more confident to tell if something online is fake (29%) compared to female respondents (14%). 1 in 5 girls (18%) say they cannot tell if something online is fake compared to 5% of male respondents.

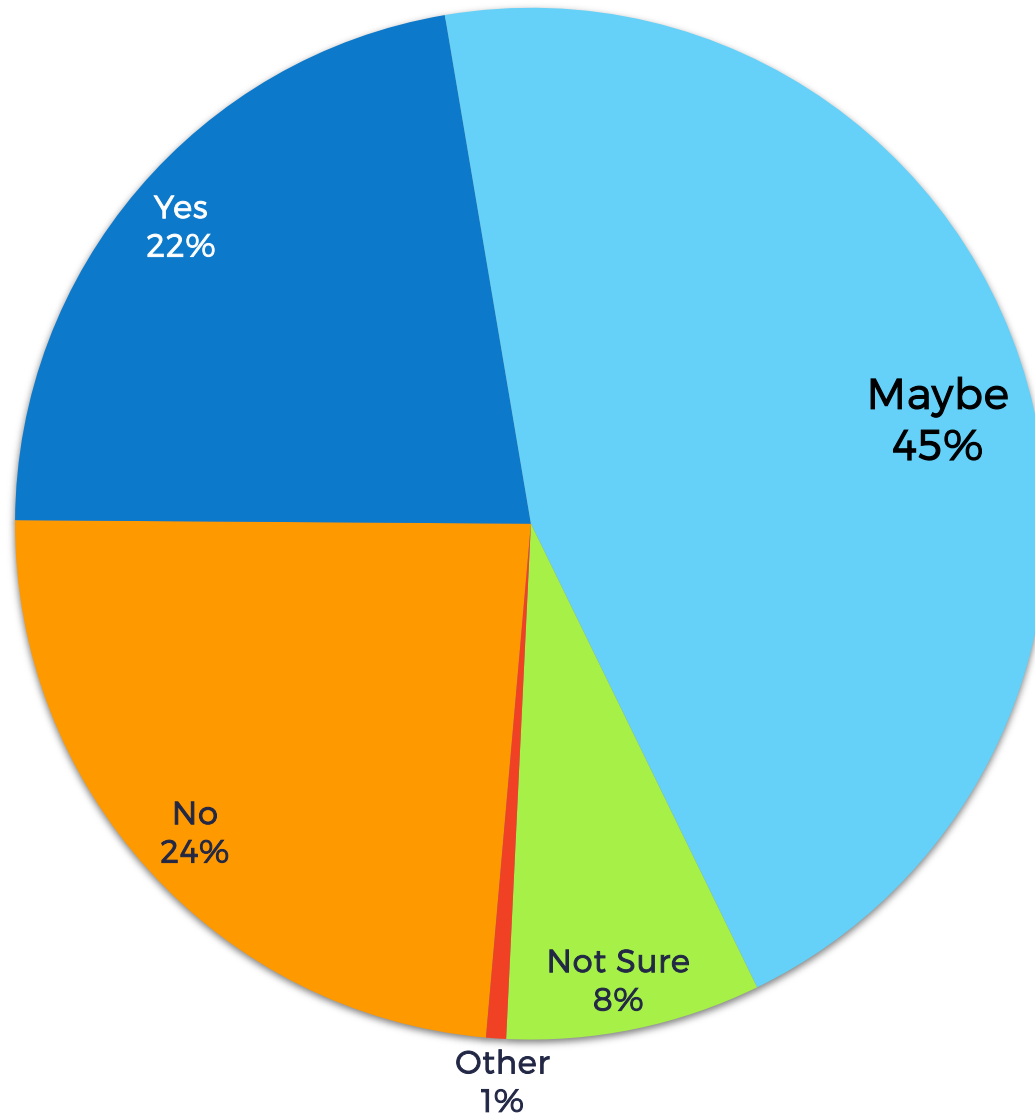
### 7. Where do you see most fake stuff?

- 8 in 10 respondents say that they see most fake stuff on social media; while 4 in 10 say they also see it on chat apps.
- 9 in 10 respondents 20-30 years old say that they see most fake stuff on social media.
- 54% of respondents aged 31 and above say they find most fake stuff on chatapps compared to 40% of respondents below the age of 19 years old.
- 86% of respondents say that they find most fake stuff on Facebook compared to other social media platforms such as Instagram (45%); Twitter (36%); YouTube (21%) and TikTok (9%).
- Respondents aged 19 years and below (54%) found most fake stuff on Instagram compared to other age groups.

### 8. How to prevent fakeness from taking over?

- Children and young people shared various ideas, including practicing caution, and diligence; doing research; comparing information in other trusted sites. Parents and teachers were cited as responsible for teaching children how to identify fake stuff online. (Complete answers available).

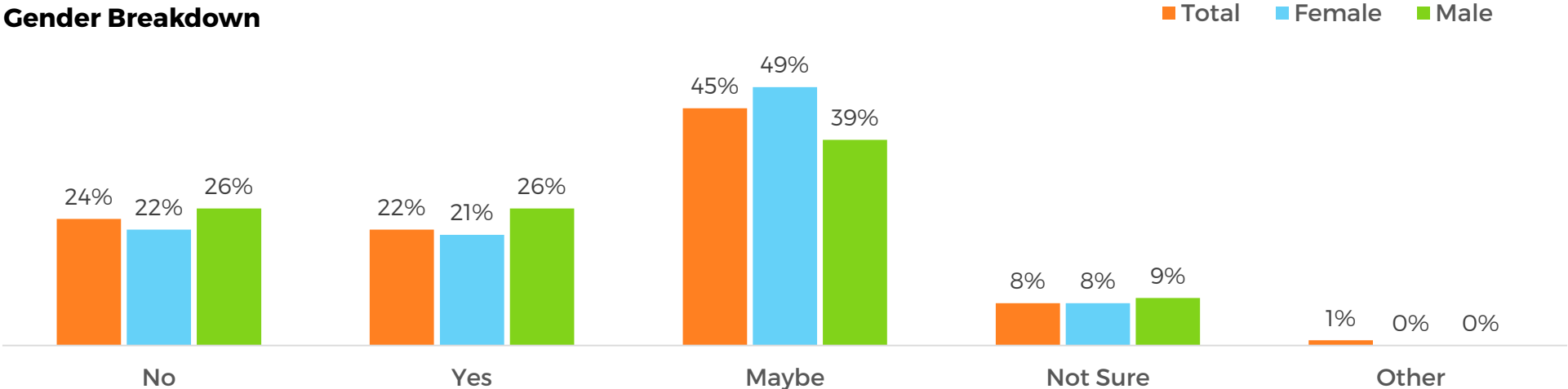
# 1. IS THE DIGITAL WORLD FAKE?



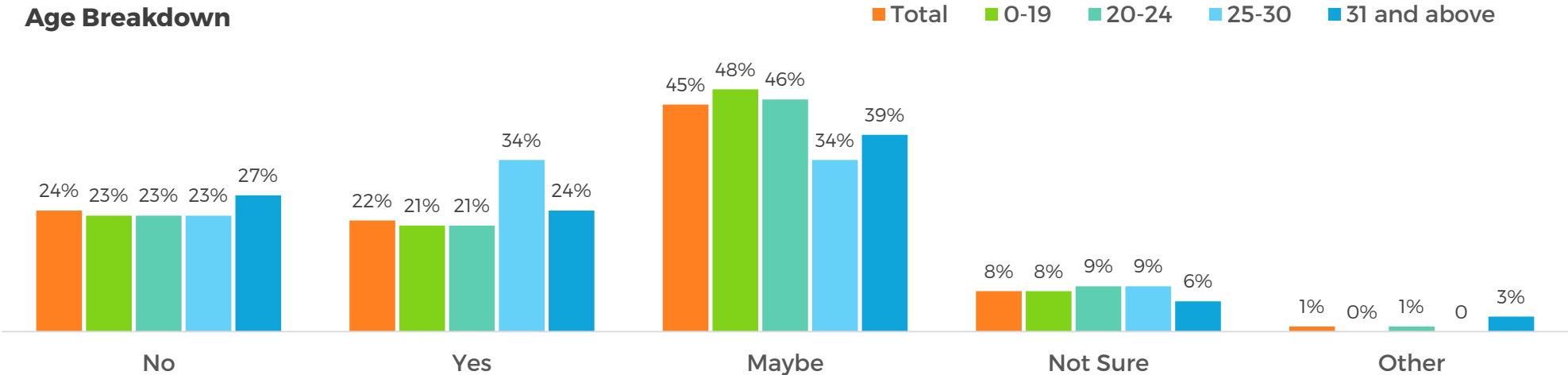
Total Responses: 801

# 1. IS THE DIGITAL WORLD FAKE?

## Gender Breakdown



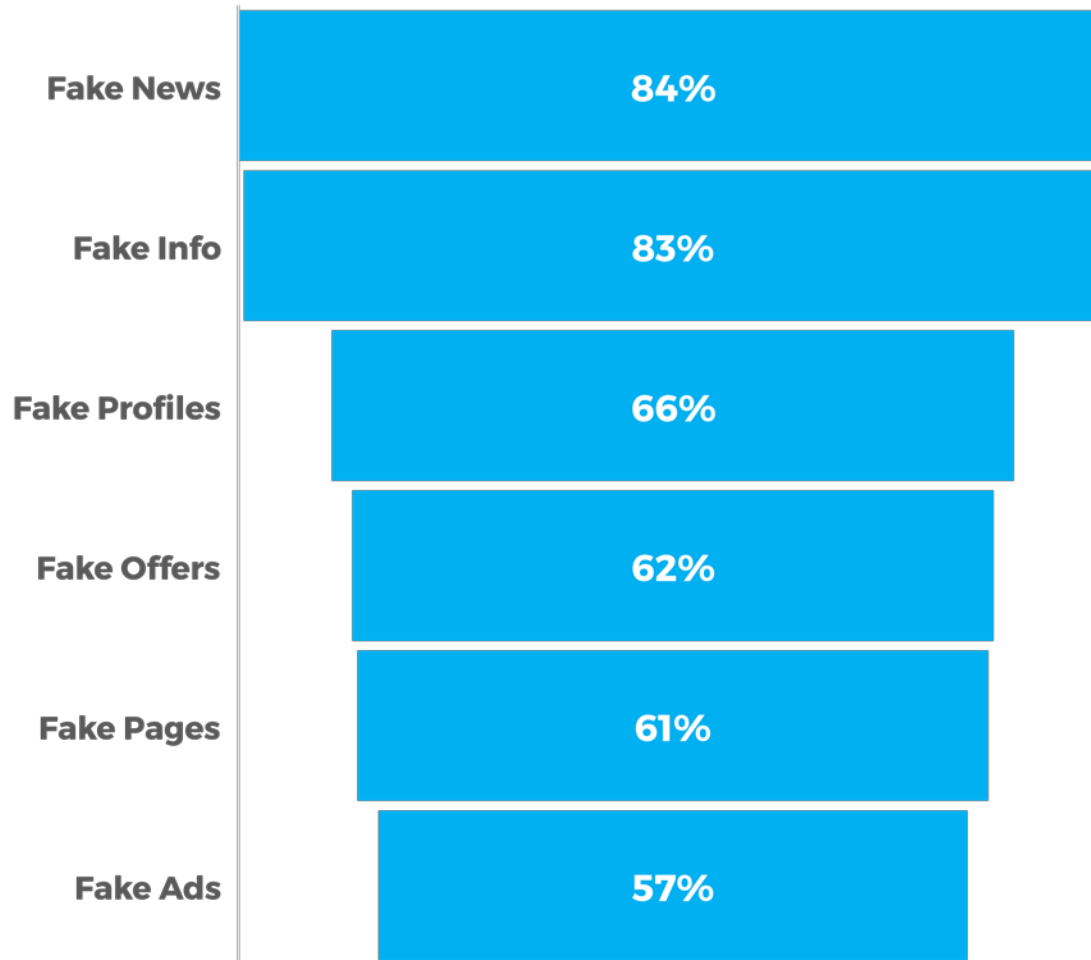
## Age Breakdown



Total Responses: 801



## 2. WHAT KINDA FAKE ONLINE ARE YOU MOST CONCERNED ABOUT?



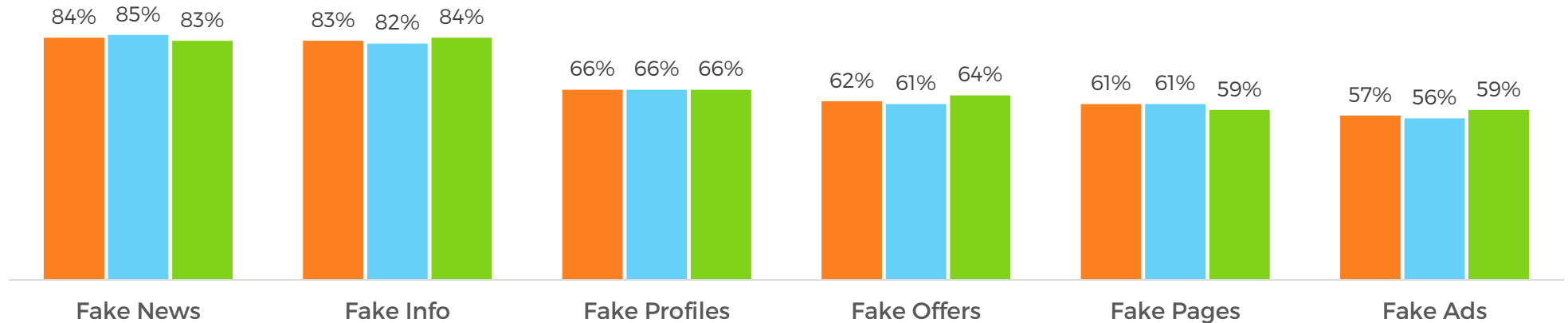
Total Responses: 763



# 2. WHAT ARE YOU MOST CONCERNED ABOUT?

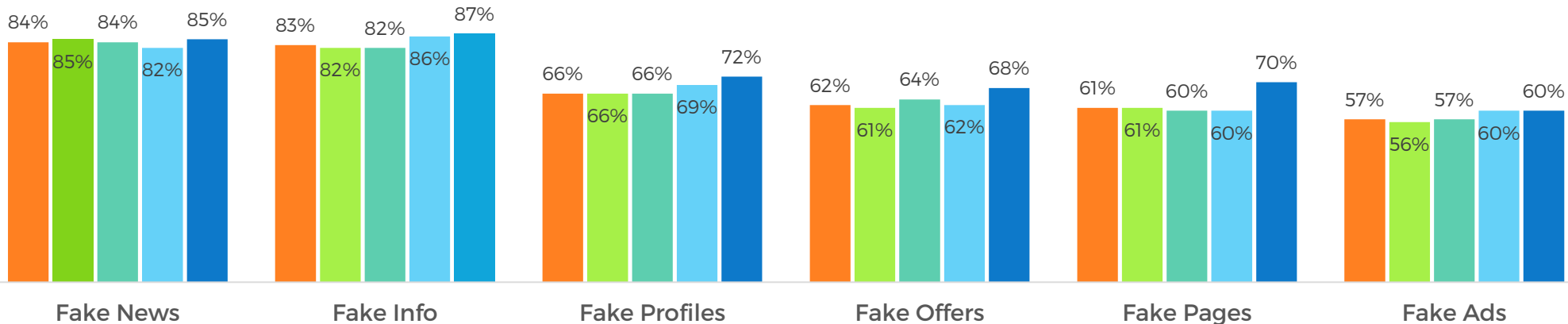
## Gender Breakdown

■ Total ■ Female ■ Male



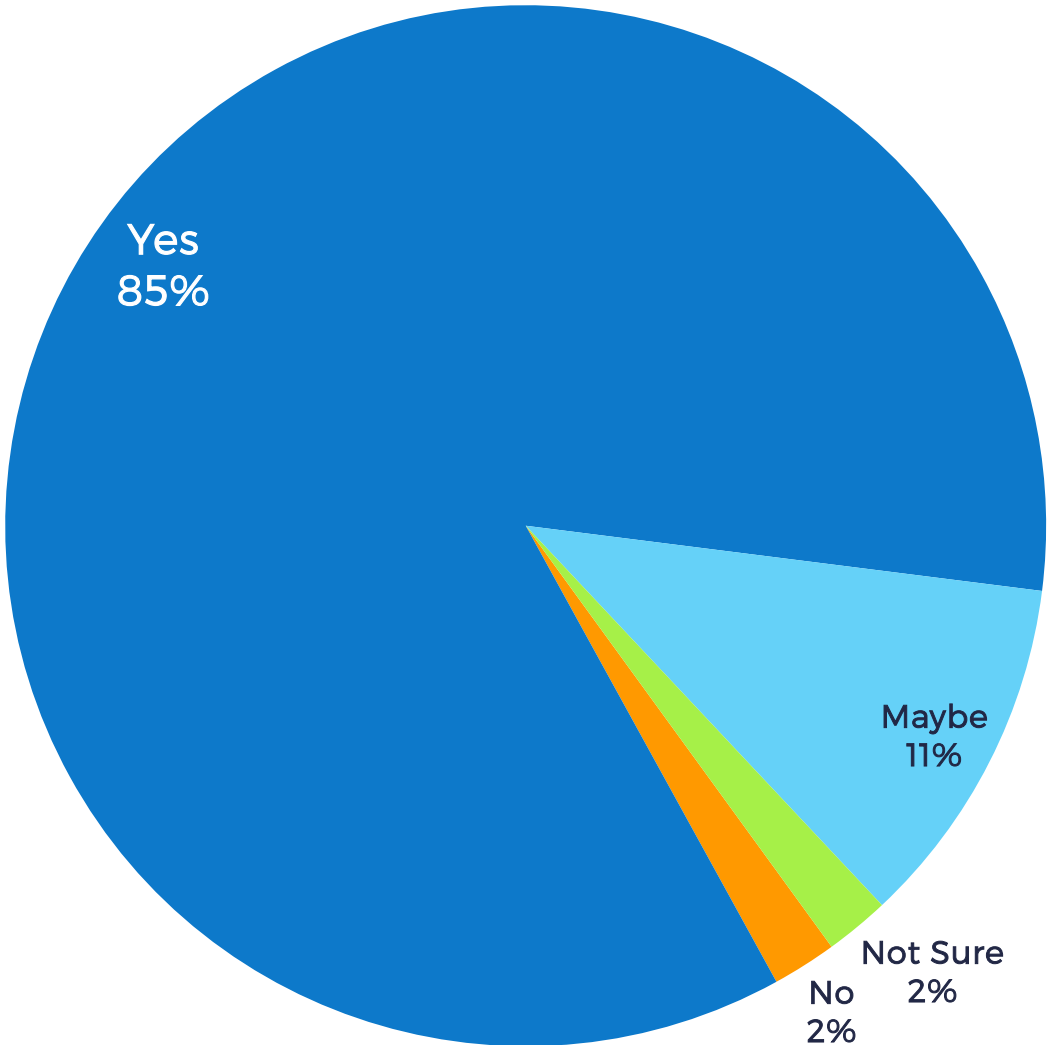
## Age Breakdown

■ TOTAL ■ 10-19 ■ 20-24 ■ 25-30 ■ 31 and above



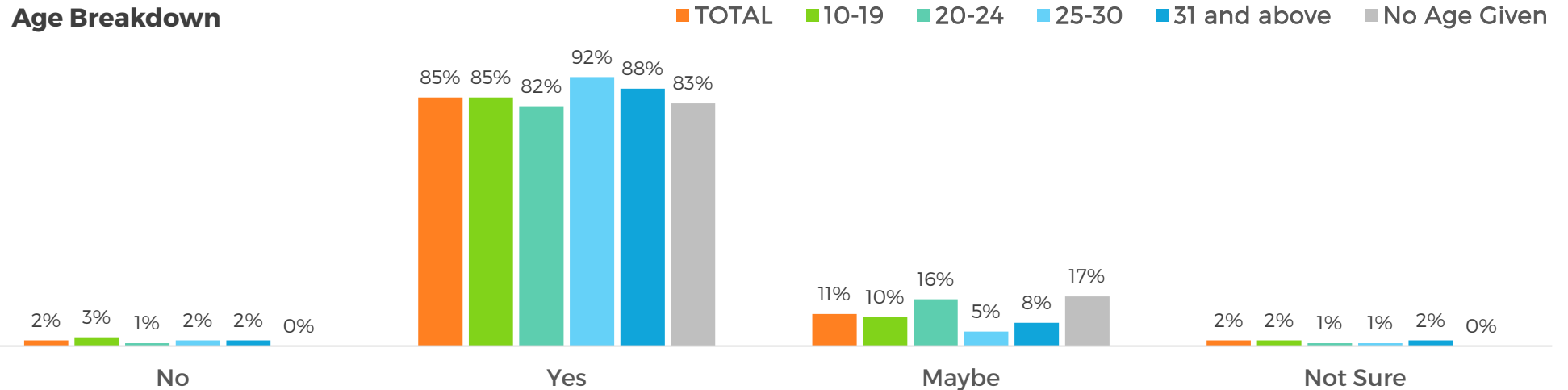
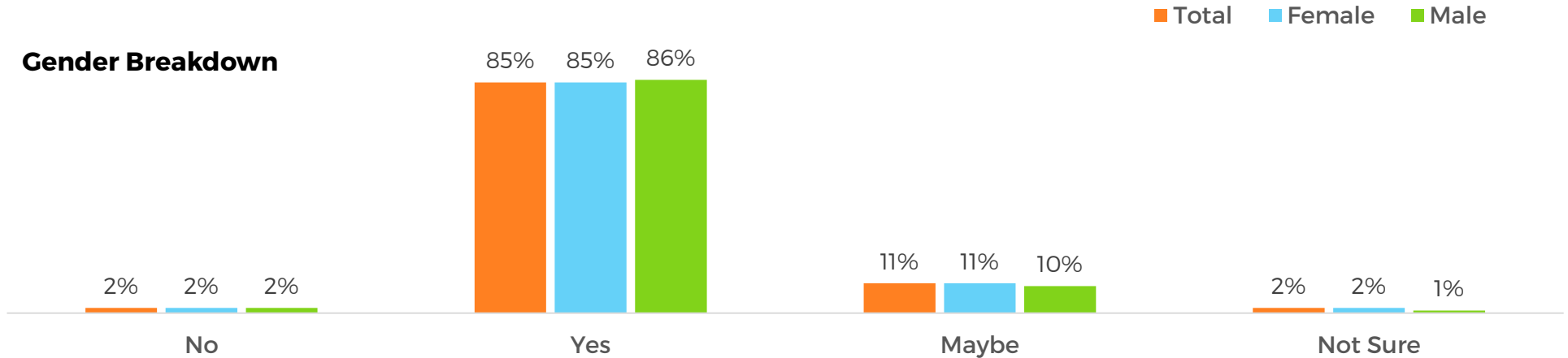
Total Responses: 763

# 3. ARE YOUNG PEOPLE AT RISK IN A FAKE DIGITAL WORLD?



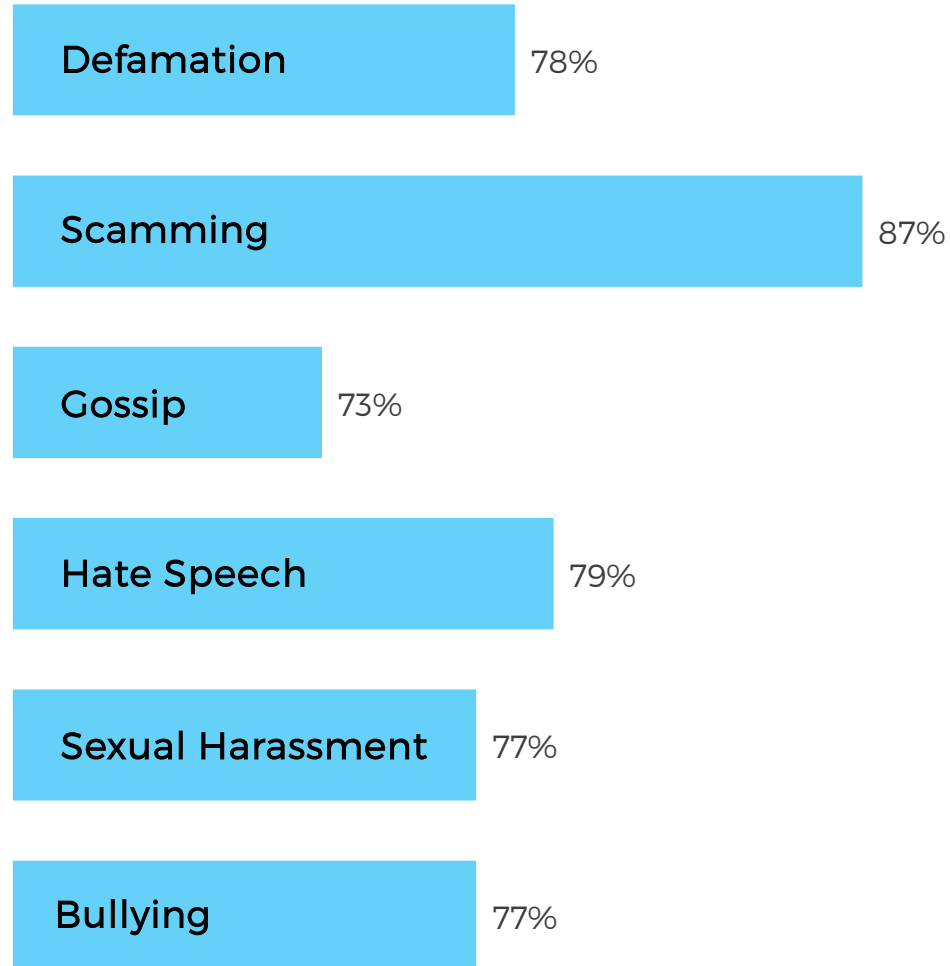
Total Responses: 761

# 3. ARE YOUNG PEOPLE AT RISK IN A FAKE DIGITAL WORLD?



Total Responses: 761

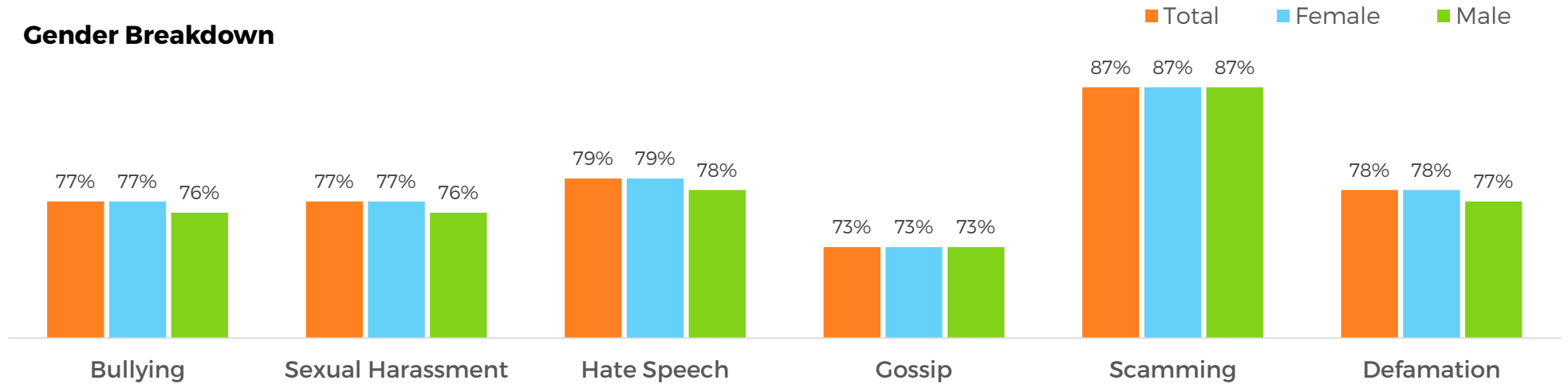
## 4. WHAT'S THE BIGGEST RISK OF ANYTHING FAKE IN THE DIGITAL WORLD?



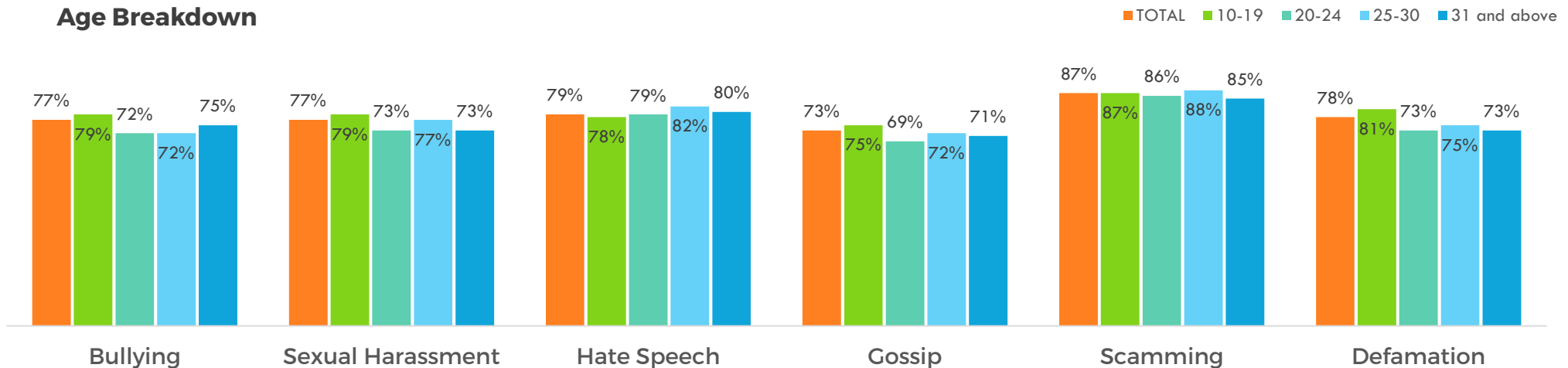
Total Responses: 754

# 4. WHAT'S THE BIGGEST RISK OF ANYTHING FAKE IN THE DIGITAL WORLD?

## Gender Breakdown

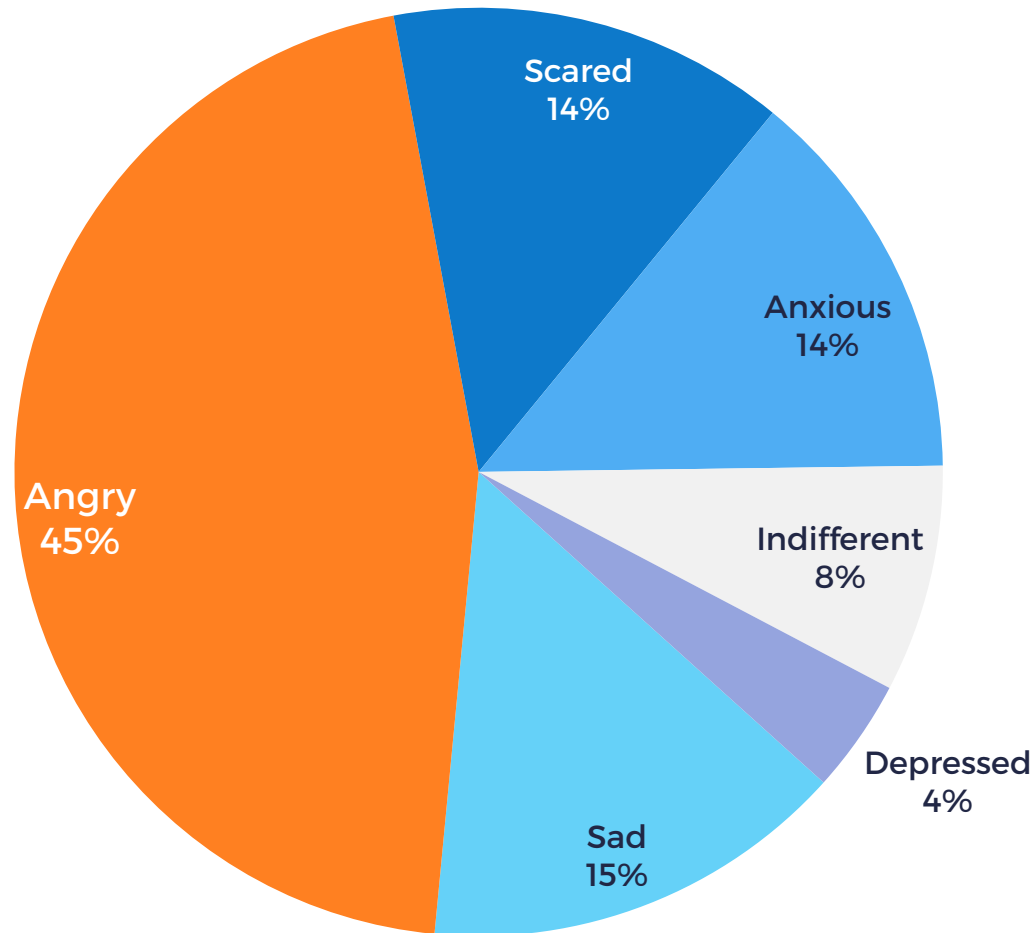


## Age Breakdown



Total Responses: 754

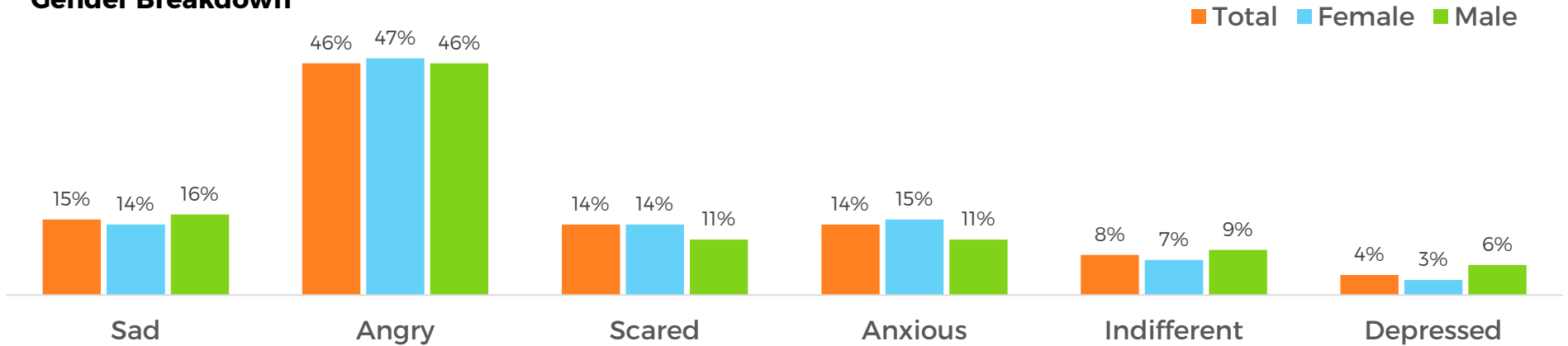
## 5. HOW DO YOU FEEL WHEN YOU ENCOUNTER FAKE NEWS, INFO OR PROFILES ONLINE?



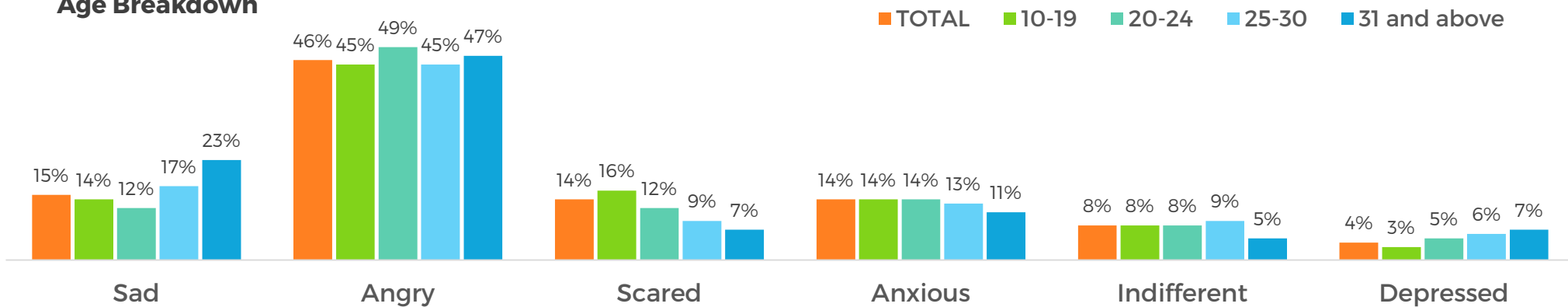
Total Responses: 744

# 5. HOW DO YOU FEEL WHEN YOU ENCOUNTER FAKE NEWS, INFO OR PROFILES ONLINE?

Gender Breakdown

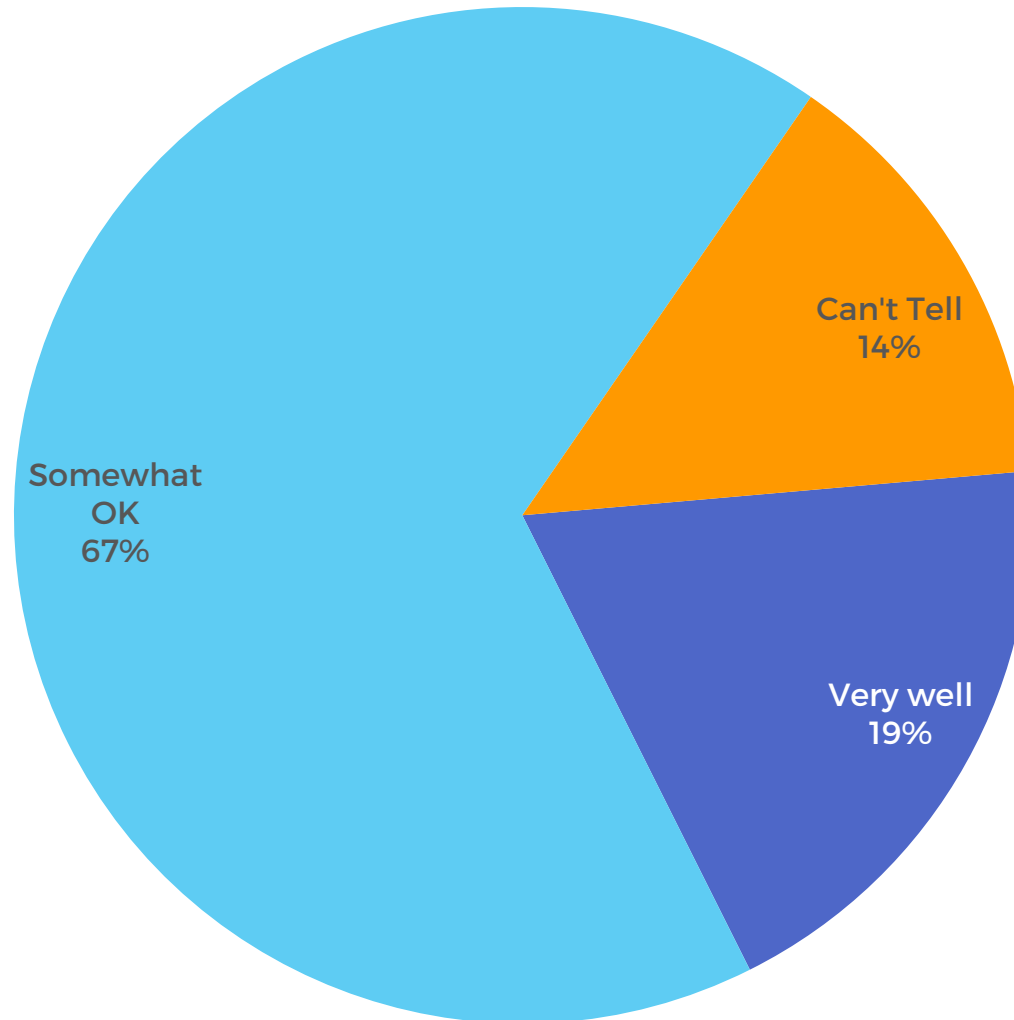


Age Breakdown



Total Responses: 744

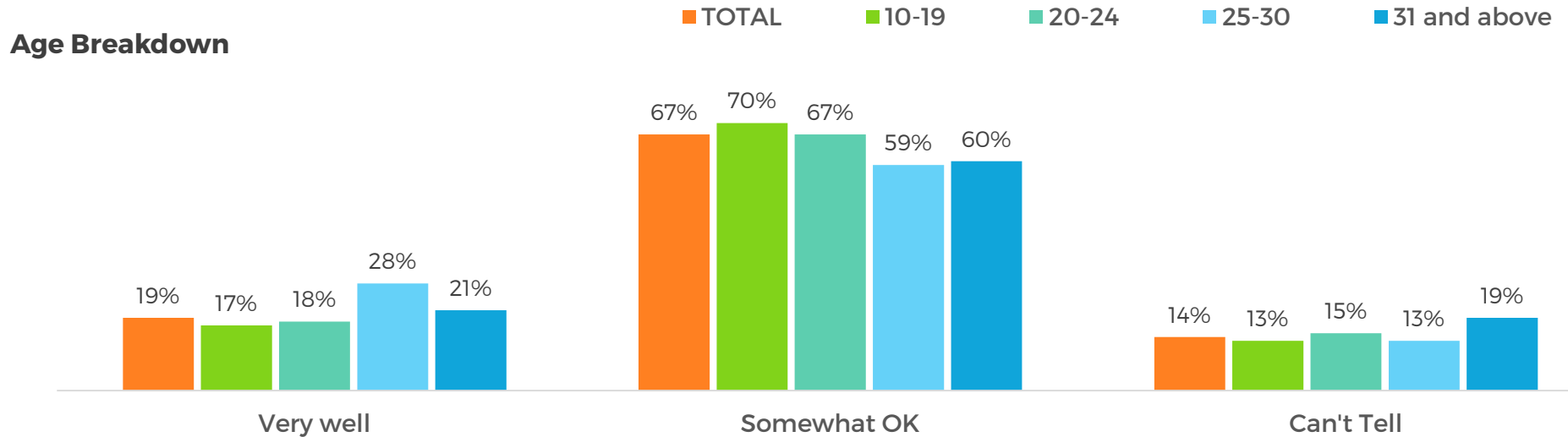
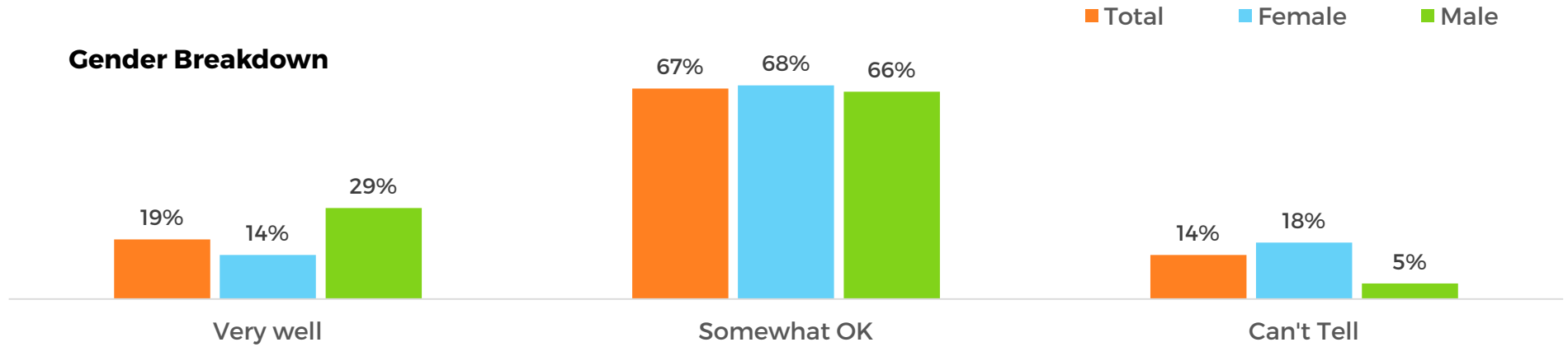
## 6. HOW WELL CAN YOU TELL IF SOMETHING IS FAKE?



Total Responses: 744

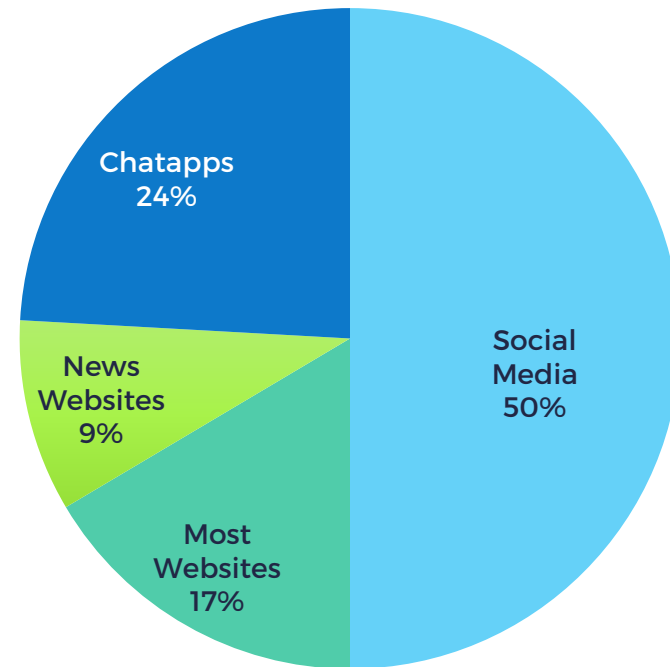
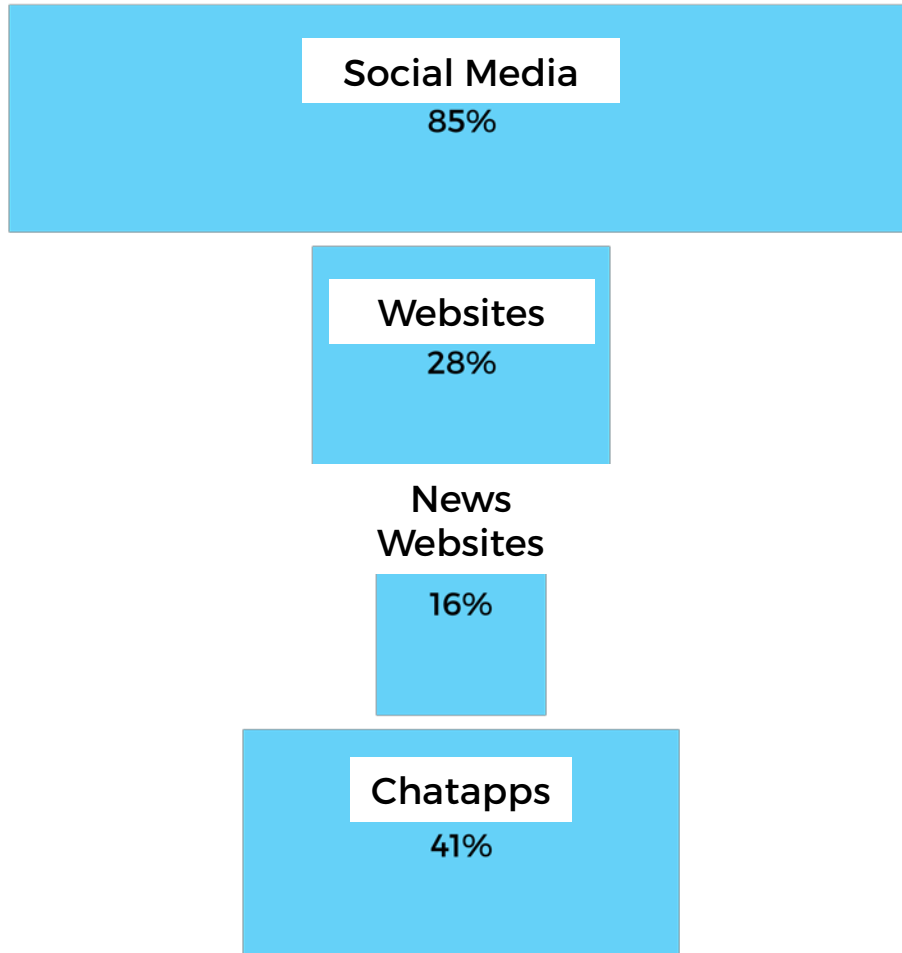


# 6. HOW WELL CAN YOU TELL IF SOMETHING IS FAKE?



Total Responses: 744

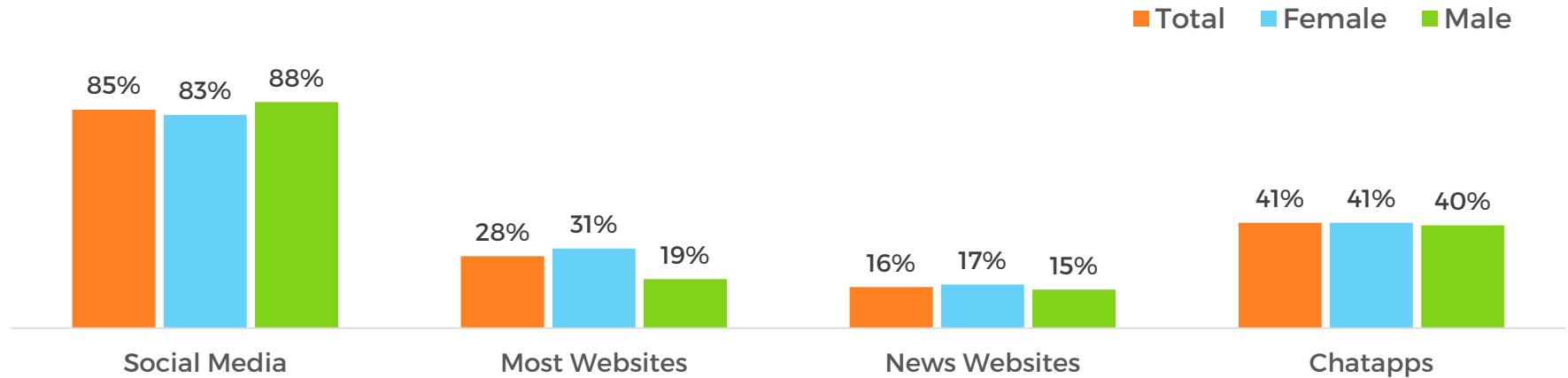
# 7. WHERE DO YOU SEE MOST FAKE STUFF?



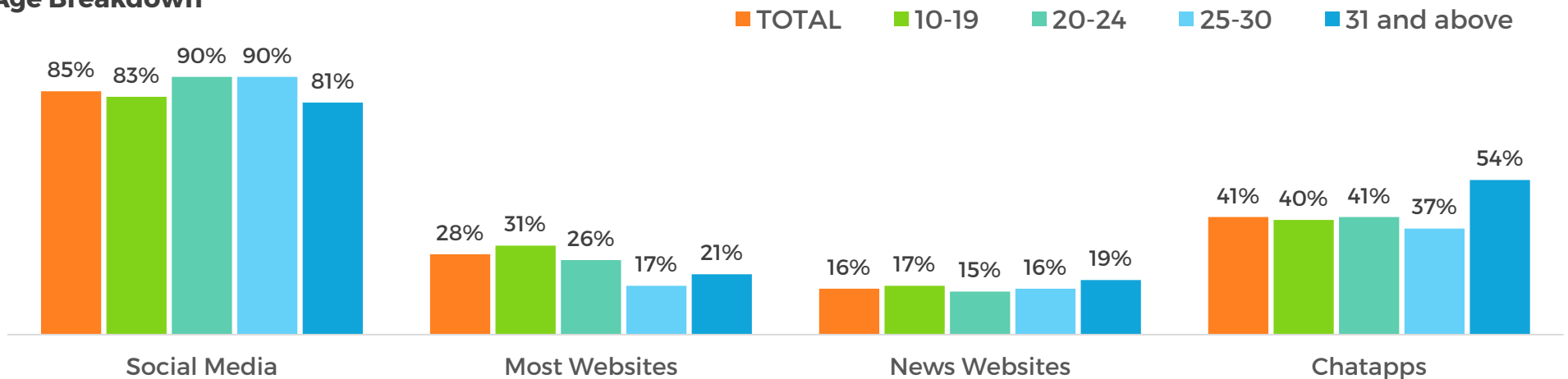
Total Responses: 739

# 7. WHERE DO YOU SEE MOST FAKE STUFF?

## Gender Breakdown

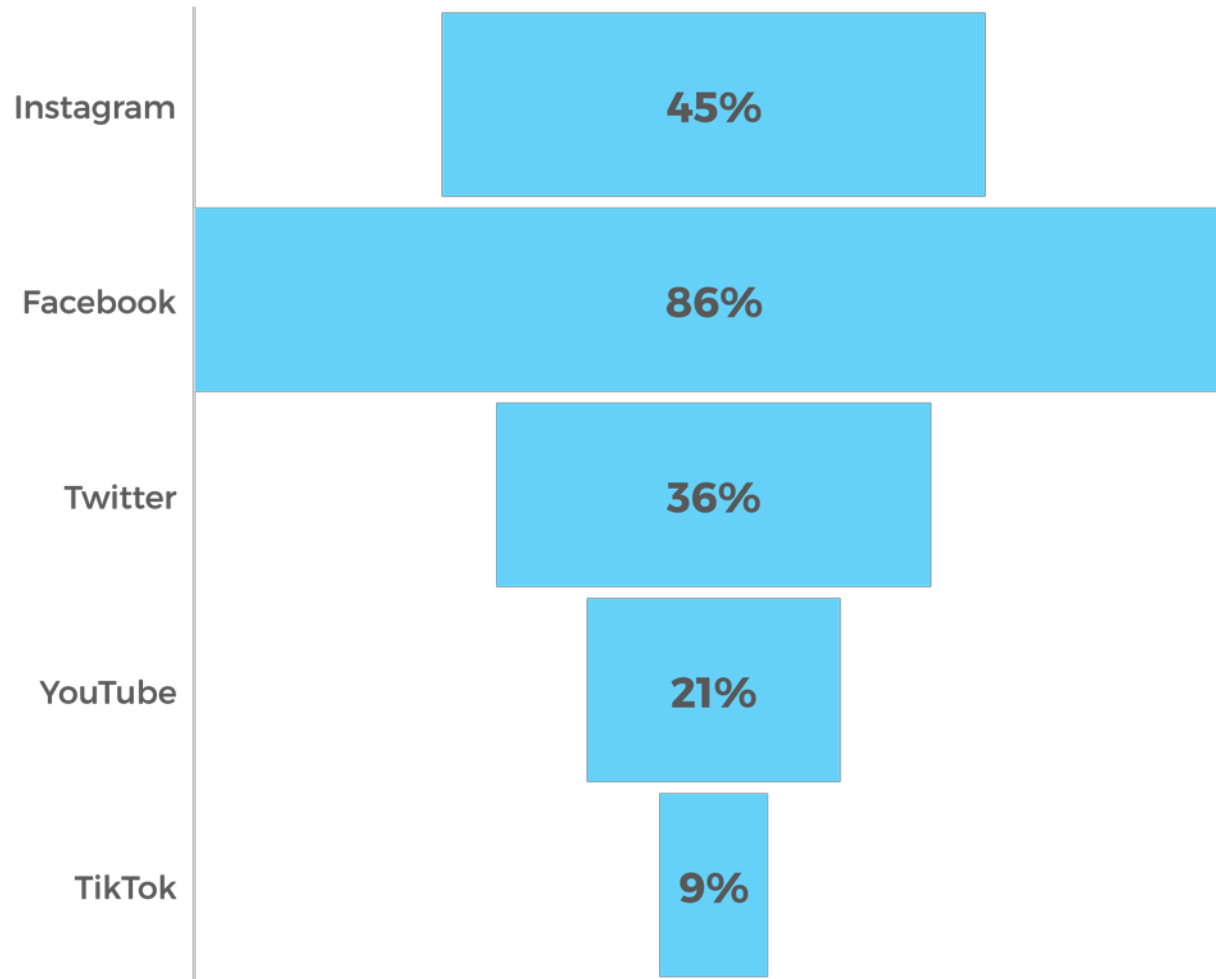


## Age Breakdown



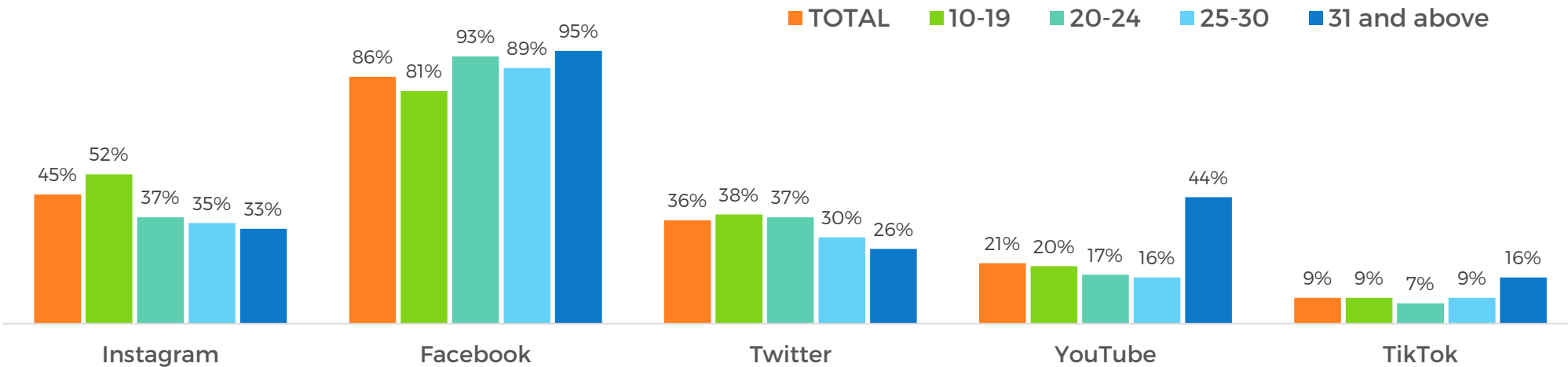
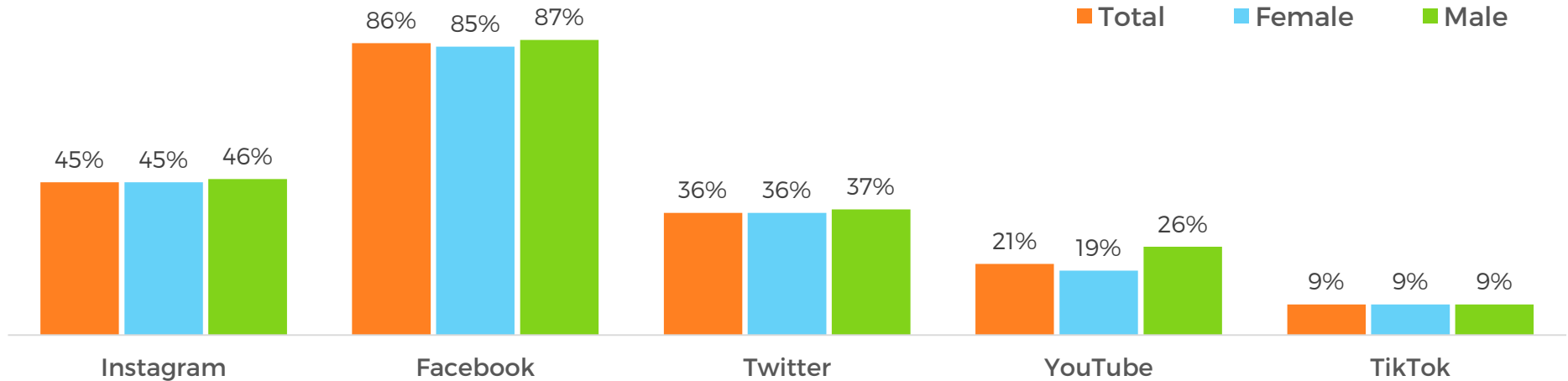
Total Responses: 739

# 7A. SPECIFY WHICH SOCIAL MEDIA YOU SEE FAKE STUFF.



Total Responses: 609

# 7.A. SPECIFY WHICH SOCIAL MEDIA YOU SEE FAKE STUFF.



Total Responses: 609

# 8. HOW TO PREVENT FAKENESS FROM TAKING OVER?

## YOUNG PEOPLE SHARE THEIR VIEWS

When they read or hear about something, that might sound either true or false, they must always do research on it first. Once you know that the news is real, then only you can share the news. Also, we must not simply believe the headlines of news as it might not be the explanation of the full thing.

Female, 14, Selangor

We need to change the perspective of how we see the internet. We need to think carefully before making a decision. The internet is very useful for use if we use it properly but the dark side of it is we can't always guess if the things you see is the truth.

Female, 15, Sarawak

Stay true to yourself, don't be too quick to trust and judge, don't live for other people's approval and be honest.

Other, 17, Selangor

Young people can prevent "fakeness" from taking over the internet by being diligent on the web and always check the legitimacy of the information.

Male, 14, Kuala Lumpur

Check before sharing, find reference, use verified website

Male, 16, Johor

# 8. HOW TO PREVENT FAKENESS FROM TAKING OVER?

## YOUNG PEOPLE SHARE THEIR VIEWS

Young people should always be aware that \*NOTHING\* is perfect. Some of the people on the social media like to romanticize their lifestyle, just to attract young people attention and make them feel not satisfied with themselves. Thus, mental illness like depression, anxiety, anorexia began to rise among young people because they want to achieve what the internet says " \*ACHIEVEMENT\*", that's fake.

The quote "Just be yourself" is suitable for young people. They should always be grateful and confident with themselves.

Besides that, young people should be aware of their surroundings. Even some of their friends might also be trapped in the "fakeness" of the internet and causing the others to also follow their footsteps into the internet blackhole. They should be aware because who knows that they might be the victim of the "fakeness"?

Young people should also need to always refer to adults about news on the internet and put a boundary line between the internet and the real world. They should talk about their problems with their parents, not to some strangers on the internet. Yes, I know that young people want to make friends too but this is to prevent those strangers from taking advantage of them. Why not find some school counselor, friends or parents and talk to them? This can also avoid online suicide challenges like the Momo challenge and the Blue Whale challenge that start with a group chat filled with psychopathic people.

**Female, 17, Sabah**

Young people should be given a spotlight to express their thoughts about fake news because fake news has many side effects. Such as, panic, cyber bullying, fights and even insecurities.

**Male, 15, Terengganu**

# 8. HOW TO PREVENT FAKENESS FROM TAKING OVER?

## YOUNG PEOPLE SHARE THEIR VIEWS

Fake news and information are not too big of an issue for young people. But fake profiles and accounts are a big risk especially for phenomena like catfishing, sexual predators towards minors, etc. Internet safety awareness is an important topic that should be included in the education syllabus and young people need to be better equipped with mental health care knowledge and not easily fall prey to predators.

**Male, 17, Melaka**

They should make sure that the social media account profile is not fake; and be alert to the risks they may face. If they are exposed to any misrepresentation that may affect them, they should contact the authorities immediately and responsibly .

**Female, 18, Kedah**

It's very subjective. However an understanding on the content and an awareness of information is vital. Young people should be taught at home and in school regarding the danger and consequences of fakeness in digital world.

**Female, 17, Selangor**

They need to develop a sense of healthy skepticism. Making sure to fact check whatever information they hear especially from dodgy sources (i.e hearsays and media outlets with unverified credibility). Also, if it's a story about two polar sides, try to listen and take into account two sides of the story and make a sound and rational judgement of their own.

**Male, 17, Negeri Sembilan**



# 8. HOW TO PREVENT FAKENESS FROM TAKING OVER?

## YOUNG PEOPLE SHARE THEIR VIEWS

Report fake news, debate maturely in the comment section of the 'fake' post and just ignoring it all together because attention is the main reason for posting fake stuff.

Male, 16, Perlis

I don't think it's preventable. However, it can be mitigated. This because as per my observation, fake news are often being spread by the older generation.

Female, 18, Johor

Read read and read, stop being too gullible, refrain yourself from believing into things right away & be quick to share all infos you found in the soc med or websites. Be a little bit curious. Fakeness in digital world is nothing new so we should be more vigilant when it comes to this matter. Google is a click away so if you found something, news for example that seems fishy there's always a way to find out whether it's true or not. Report suspicious accounts or website.

Female, 18, Perak

Parents play a very important role in this. Parents need to explore and explain when a question is raised to them by their children and not shutting them off. First, to distinguish real from the fake. In order to do that, we need to be resourceful enough to investigate the truth. Then, send out the truth to the same social media with the evidence or the source of the truth.

Female, 18, Selangor

**For more information:**

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